



CARPET

Care and Maintenance

In order to maintain the look and feel of your carpet and preserve your manufactures warranties, the *Carpet and Rug Institute* recommends the following:

1. Vacuum frequently

Vacuuming thoroughly and frequently, especially in high traffic areas, is the most important thing you can do to keep your carpet looking great. Vacuuming helps remove dirt particles which dull the appearance. For best results, use a vacuum with a beater bar and good suction. Change bags and filters and/or empty the canister regularly to maintain suction. Entrance mats will minimize the amount of dirt that is tracked on to the carpet and will also reduce soil accumulation.

2. Clean up spills immediately.

The faster you are able to find and treat a spill the less likely it is to damage or stain the carpet. The following is a four-step process for handling most day-to-day spills or stains:

1. Immediately scoop up as much of the spill as possible. Then blot, **DO NOT** rub, the area with a clean white towel, cloth or paper towel to remove the excess moisture. Use a wet/dry vacuum if the spill is large.
2. Apply carpet cleaner to stained area and blot with a clean white towel, cloth or paper towel. Starting with the outside edges of the stain, work your way toward the centre. Repeat until no stain is evident on the cloth or paper towel.
3. Absorb any remaining moisture with layers of white towel, cloth or paper towels weighted with a heavier object.
4. When carpet is dry, vacuum to restore the carpets texture.

Stubborn stains may reappear after some time. This means that the stain has wicked up from deep in the fibres. Simply repeat Steps 2-4. If the stain persists, you may need to have the spot professionally cleaned.

3. Get your carpet professionally cleaned.

The *Carpet and Rug Institute* recommends having your carpet professionally cleaned every 18-24 months but often high traffic areas will require more frequent cleaning. Most manufacturers also require your carpet to be professionally cleaned at regular intervals to maintain your warranty coverage. If you are unsure as to the requirements to maintain your own warranty, please contact your sales representative or designer.

Professional Cleaning – Hot Water Extraction Only!

The *Carpet and Rug Institute* recommends you contact a professional who uses the ‘**Hot Water Extraction**’ method ONLY. Other cleaning methods such as absorbent pad or bonnet cleaning, rotary shampoo, dry foam powder and ‘Do It Yourself’ cleaners with shampoos/chemicals are **NOT** recommended as they will leave a residue on your carpet which actually attracts dirt.

Bottles of Spot Remover are available from After Eight Interiors for \$10.00.

We offer FREE REFILLS when you return the empty bottle to us.