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TILE (Floor & Wall)

Important Information

Ceramic and Porcelain tile are natural products with variation in size, thickness, pattern and colouring – variation that is even more pronounced in Natural Stone flooring. Grout is utilized on every job to allow for these inherent variations and to fill in the space between tiles. Tile is a very durable flooring choice, however it is important to remember it is not indestructible. Tile will crack under extreme pressure and can chip or dent with enough force.

We recommend sealing all grout and natural stone as they are both porous and will stain. Porcelain and ceramic tile have characteristically low moisture absorption and therefore sealing porcelain or ceramic is not always required.

Care and Maintenance

- Sweep or vacuum the floor regularly to get rid of dirt and grit. **Do not** use a beater bar as it can damage the tile's finish.
- Wipe the tile with a damp sponge mop using a small amount of soap-less detergent (Borax) in warm water for basic cleaning.
- Clean up spills immediately to avoid grout staining.
- Use mats at entrances to minimize the amount of dirt that's tracked into your house which can scratch the tile and discolour the grout.

- **NEVER** use steel wool, scouring sponges or other abrasive cleansers as it may damage the finish.
- **Do Not** use bleach or ammonia-based cleaners- these products can discolour your grout.

If you have any questions about your tile, please call your flooring consultant or designer.